



Resource Guide 2024

Regional Resource Development Center Contracted to NYS DOH

A support and advocacy agency for persons with
brain injuries and other cognitive conditions

2495 Main Street, (TriMain Bldg) Suite 446,
Buffalo, NY 14214

Main 716-408-3120

www.headwayofwny.org



Please be sure to check with all agencies directly for the most current information and services.

New York Connects

New York Connects	For free, impartial information call us at (716) 858-8526 (1-800-396-2705 toll free long distance) Or by email: nyconnects@erie.gov	https://www.nyconnects.ny.gov/contact-us	
Chautauqua	716-753-4582		
Niagara County	716-438-3030		
Orleans County	585-589-3191		
Cattaraugus	716-373-8032		
Wyoming County	585-786-6114		

211 WNY

211 WNY is a free and confidential link to health and human services.
available 24/7

211 Western New York	211	https://www.211wny.org/	1170 Main St, Buffalo, NY 14209
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Navigation

Agency Name	Phone Number	Website	Address
Headway of Western NY Inc.	716-408-3100	www.Headwayofwny.org	2495 Main Street, (TriMain Bldg) Suite 446,

			Buffalo, NY 14214
Brain Injury Association of NYS	518-459-7911	www.bianys.org	5 Pine West Plaza #506, Albany, NY 12205
BIANYS Family Helpline	1-800-444-6443		
Brain Injury Association of New York State FACTS Program	1-800-444-6443	www.bianys.org/programs/facts	5 Pine West Plaza #506, Albany, NY 12205
Brain Injury Association of America	800-444-6443	www.biausa.org	3057 Nutley Street #805 Fairfax, VA 22031-1931
Ontario Brain Injury Association	(905) 641-8877	www.obia.ca	3550 Schmon Pkwy 2nd Floor, Thorold, ON L2V 4Y6, Canada
OBIA Mailing Address			P.O. Box 2338 St. Catherines, ON L2R 7R9
Hickok Center for Brain Injury	585-271-8640	www.hickokcenter.org	2320 Brighton Henrietta Town Line Road Suite 400 & 500 Rochester NY 14623
Brain line Military	703-998-2020	https://www.brainline.org/military-veterans	3939 Campbell Ave. Arlington VA 22206

Additional Advocacy and Resources

Agency Name	Phone Number	Website	Address
Center for Disease Control	800-232-4636	www.cdc.gov	1600 Clifton Road, Atlanta, Georgia 20222
Chautauqua County Office for Aging	716-753-4471	https://chggov.com/office-aging/Office-for-the-Aging	Chautauqua County Offices, 3 N Erie Street, Mayville, NY 14757

Northwest Buffalo Community Center Crime Victim Assistance Program	716-876-8108	https://northwestbuffalo.org/crime-victims-assistance-program/	155 Lawn Avenue, Buffalo, NY 14207
Olean Independent Living	716-373-4602	http://directions-olean.com/#xl_xr_page_index	512 West State St. Olean, NY 14760
The Dale Association	(716) 433-1886	www.daleassociation.com	33 Ontario Street, Lockport, NY
Erie County Office for the Disabled	716-858-6215	https://www2.erie.gov/ecod/	1 Sherriff Drive Orchard Park, NY 14127
WNY Independent Living	716-836-0822	www.wnyil.org	3108 Main Street, Buffalo, NY 14214
Mental Health Peer Connection	716-836-0822 x.126	http://wnyil.org/Mental-Health-PEER-Connection	3108 Main Street, Buffalo, NY 14214
Independent Living of Niagara County	716-284-4131	http://www.wnyil.org/independent-living-niagara	746 Portage Rd, Niagara Falls, NY 14301
Olean Independent Living	716-373-4602	http://directions-olean.com/#xl_xr_page_index	512 West State St. Olean, NY 14760
Southwestern Independent Living Center, Inc	716-661-3010	https://silcchq.org/	843 North Main Street, Jamestown, NY 14701
Guild Care Buffalo	716-885-8041	https://lighthouseguild.org/	1170 Main Street, Buffalo NY 14209
National Chronic Pain Outreach Association Inc.	540-862-9437	www.chronicpain.org	PO Box 274 Milboro, VA 24460

Counselling/ Mental Health Services

Agency Name	Phone Number	Website	Address
The Renewal Center	716-245-4200	www.renewal-center.org	327 Elm Street, Buffalo, NY 14203
Parent Network of WNY	716-332-4170	https://parentnetworkwny.org/	1021 Broadway, Buffalo, NY 14212
ECMC and Comprehensive Psychiatric Emergency Program (CPEP)	716-898-3465	https://www.ecmc.edu/health-services-and-doctors/behavioral-health/cpep-comprehensive-psychiatric-emergency-program/	462 Grider St, Buffalo, NY 14215
Crisis Services	716-834-3131	http://crisisservices.org/content	100 River Rock Drive Suite 300, Buffalo, NY 14207
Del-Nor Resource and Treatment Center	716-533-4065	https://www.rehab.com/del-nor-recovery-and-treatment-center-buffalo	737 Delaware Ave., Buffalo, NY 14209

Horizon Health Services	716-831-1800	http://www.horizon-health.org/	55 Dodge Road Getzville, NY 14068
Jewish Family Service Geropsychiatric Assessment Program	716-883-1914	http://jfsbuffalo.org/	70 Barker Street, Buffalo, NY, 14029
Mental Health Association (Information & Referral, Advocacy)	716-886-1242	http://www.eriemha.org	1021 Broadway 5th Floor, Buffalo, NY 14212
Endeavor Health Services (Formerly Mid Erie Counseling and Treatment Services)	716-895-6700	https://www.ehsny.org	1526 Walden Ave. #400 Cheektowaga, NY 14225
Catholic Charities of Buffalo	716-856-4494	www.ccwny.org	525 Washington Street, Buffalo, NY 14203
Compeer of Greater Buffalo	716-883-3331	http://compeerbuffalo.org/	1179 Kenmore Ave., Buffalo, NY 14217
Spectrum Human Services	716-884-5797	www.shswny.org	1280 Main Street, Buffalo NY 14209
Best Self Behavioral Health	716-884-0888	www.bestselfwny.org	255 Delaware Ave., Buffalo, NY 14202
Buffalo VA Medical Center	716-834-9200	www.VA.gov	3495 Bailey Ave., Buffalo, NY 14215
Nicole Hynes, LMHC	716- 376-0445	Nicole Hynes, Counselor, Hamburg, NY, 14075 Psychology Today	Alternate Roots 162 Main St Hamburg, NY 14075
Sandy Swartwout, LMHC	585-714-9336	Sandra Swartwout, Counselor, West Seneca, NY, 14224 Psychology Today	Compassionate Care Mental Health Counseling, PLLC 40 Gardenville Commerce Suite 202 West Seneca, NY 14224
Lisa Keenan-USchold, PhD	716-898-5151	Lisa Keenan-USchold, PhD - PAWNY Member Profile	ECMC- Outpatient Therapy Buffalo, New York 14215
Envision Wellness WNY	716-877-6763	https://www.envisionwellnesswny.com/	2495 Elmwood Ave, Kenmore NY 14217

Day Programs

Agency Name	Phone Number	Website	Address
Schofield Adult Day Health Program	716-849-8720	www.schofieldcare.org	190 Fulton Street, Buffalo, NY 14204
St. Francis- Adult Medical Day Program	716-862-2513	www.chcb.net	34 Benwood Ave., Buffalo, NY 14214
The Warner Place	716-664-4905	www.lutheran-jamestown.org/warner-place	715 Falconer Street Jamestown, NY 14701
Guild Care Adult Health Care Program	716-885-8041	www.lighthouseguild.org	1170 Main Street Buffalo NY, 14209
VA Adult Health Care Program	716-834-9200	www.VA.gov	3495 Bailey Ave., Buffalo, NY 14215
Venture Forthe	716-285-8070	https://www.ventureforthe.com/	Ellicot Square Building 295 Main Street Ste. #101, Niagara Falls New York
Resource Center	716-661-4800	www.resourcecenter.org	75 Jones and Gifford Avenue, Jamestown, NY 14701
Weinberg Campus	716-639-3311	www.weinbergcampus.org	2700 North Forest Road, Getzville, New York
Aurora Adult Day Services	716-652-4269	www.auroraadultdayservices.org	101 King Street, Suite B, East Aurora, NY 14052
Hamburg Adult Day Services	716-646-0255	www.hamburg-youth-rec-seniors.com/adult-day-services.html	4540 Southwestern Boulevard, Hamburg, NY 14075
Kaleida Services Amherst Senior Center	716-689-1403	www.kaleidahealth.org/	370 John James Audubon Parkway, Amherst, NY 14228
Kaleida Services North Tonawanda DeGraff Medical Park	716-243-7888	www.kaleidahealth.org	3780 Commerce Court, Suite 100, North Tonawanda, NY 14120
Lake Shore Family Center, Adult Day Program	716-934-2353	https://www.lakeshorefamilycenter.org/	749 Main Road (Routes 5 & 20) Irving, NY 14081

Lord of Life Adult Day Health Center	668-8000	https://lordoflifeadhc.us/	1025 Borden Rd, Depew, New York 14043
People Inc. Seniors Unlimited Adult Day Program	716-768-2370	www.people-inc.org	2635 Delaware Avenue Suite A, Buffalo, NY 14216
PACE Program	716-819-5433	www.chsbuffalo.org/services/life	55 Melroy Ave. Buffalo, NY 14218
St. Catherine Laboure Adult Day Care Program (Medical Program)	(716) 862-1450	https://www.chsbuffalo.org/locations/st-catherine-laboure-health-care-center	2157 Main St buffalo NY 14214
The Dale Association	(716) 433-1886	www.daleassociation.com	33 Ontario Street, Lockport, NY

Person Centered Services

Agency Name	Phone Number	Website	Address
Parent Network of WNY	716-332-4170	www.parentnetworkwny.org/	1021 Broadway Street Buffalo, NY 14212
Americorps ETHOS Program	716-817-7400	www.people-inc.org	1219 North Forest Road, PO Box 9033 Williamsville NY 14231
Heritage Centers	716-856-4201	https://www.arceriecounty.org/	101 Oak St # 2, Buffalo, NY 14203
People Inc	716-880-3700	www.people-inc.org	1219 North Forest Road, PO Box 9033 Williamsville NY 14231
Aspire of WNY	716-838-0047	www.aspirewny.org	4635 Union Road, Cheektowaga, NY 14225
Community Services for Every1	716-883-8888	csevery1.com	180 Oak Street, Buffalo, NY 14203,
Heritage Christian Services	716 743-2020	https://heritagechristianservices.org/	130 John Muir Drive, Suite 106 Buffalo, NY 14228
Touching Bases of Erie County	716-681-4330	touchingbases.org	49 Hillside Pkwy Lancaster, NY 14086

Suburban Adult Services Inc.	716-496-5460	sasinc.org	960 W Maple Ct., NY 14059
High Hurdles (horseback riding)	716-805-1555	hhurdles@sasinc.org	13339 NY-39, Sardinia, NY 14134
The Resource Center	716-483-2344	resourcecenter.org	200 Dunham Avenue, Jamestown NY 14701
Southeast Works	716-685-5795	www.southeast-works.org	181 Lincoln St, Depew, NY 14043
Claddagh Commission Inc.	716 549-0612	http://www.nyconnects.ny.gov/services/claddagh-commission-inc-sofa8349	8494 Erie Road, Derby, NY 14047
Center for Children with Special Needs	716-323-6150	www.ochbuffalo.org/care-treatment/neurology	1001 Main Street Buffalo, NY 14203
WNY Special Hockey Association	716-691-4530	www.wnyspecialhockey.com	131 Amberwood Dr Buffalo NY
Developmental Disabilities Alliance of WNY	716-877-7007	www.DDAWNY.org	1219 N Forest Rd., Buffalo NY 14221
Oshei's Children Hospital: Center for Children with Special Needs	716-323-6150	www.ochbuffalo.org/care-treatment/neurology	1001 Main Street Buffalo, NY 14203
Intandem-Opportunities Unlimited of Niagara	716-375-4747	www.intandem.org	1439 Buffalo St. Olean, NY 14760
Down Syndrome Parents Group of WNY	716-832-9334	www.dspgwny.org	547 Englewood Ave., Buffalo, NY 14223
Community Action Organization	716-881-5150	caowny.org	45 Jewett Avemn, Buffalo, NY 14214
The Arc Erie County New York	716-856-4201	www.arceriecounty.org	30 Wilson Road Williamsville, NY 14221

WNY Developmental Disabilities Service Office	716-674-6300	http://www.opwdd.ny.gov/	1200 East and West Road Buffalo, NY 14224
The ARC of Orleans County	585-589-5516	www.arcglow.org	122 Caroline Street, Albion, NY 14411
ACCESS- VR	1-888-652-7062	http://www.acces.nysed.gov/vr/buffalo-district-office	508 Main Street, Buffalo, NY 14203
Brain Injury Association of New York State FACTS Program	1-800-444-6443	www.bianys.org/programs/facts	5 Pine West Plaza #506, Albany, NY 12205
The Rehabilitation Center	716-375-4747	www.rehabcenter.org	1439 Buffalo St, Olean, NY 14760-1140

Environmental Modifications

Access Solutions (Prism Medical)	1-800-987-6219	www.accessolutionsinc.org	525 Aero Drive #2, Cheektowaga, NY 14225
Chautauqua Home Rehabilitation and Improvement Corp	716-753-4650	www.chric.org	2 Academy Street, Mayville, NY 14757
Empire Access Solutions, Inc	585-345-1854	www.americanramp.com	9352 Wortendyke Road, Batavia NY 14020
Prentice Contracting	716-483-6449	www.prenticecontracting.com	236 Valleyview Avenue, Jamestown, NY 14701

Legal

Council on Elder Abuse	716-853-3087 x. 219	www.Councilonelderabuse.org	Legal Advocacy for the Disabled 95 Franklin St. - 11th Floor, room 1130 Buffalo, New York 14202
Disability Rights Bar Association	716-858-2270	https://eriebar.org/job/staff-attorney-disability-law-unit/	
Goldstein, Ackerhalt & Pletcher, LLP	716-362-1533		1100 Rand Building 14 Lafayette Square, Buffalo, NY 14203
Magavern Magavern Grimm LLP	716-856-3500	https://magavern.com	455 Cayuga Road Suite #600 Buffalo, New York 14225

Pfalzgraf Beinhauer Gear Harris Schuller LLP	716-204- 1055	https://www.pbelderlaw.com	438 Main Street Buffalo, Suite 910 Main Court Building, NY 14202
Feroletto Law	716-854- 0700	www.yourbuffalolawyer.com	298 Main St #200, Buffalo, NY 14202
Alliance Associates LTD	716-828- 8989	http://www.allianceassistanceltd.com/	50 Delaware Ave, Buffalo, NY 14202
Buffalo Veterans Treatment Court	716-858- 7345	https://www.buffaloveteranscourt.org/	267 North St, Buffalo, NY 14201
Collins & Collins Attorneys, LLC	716-885- 9700	www.collinscollins.com	1127 Wehrle Dr #100, Williamsville, NY 14221
Darlene Sikorski-Petritz, Esq	(716) 650-0661	https://disabilityesqbuffalo.net	424 Main St # 622, Buffalo, NY 14202
Jeffrey Freedman Attorneys, PLLC	(716) 650-0661	www.legalaidbuffalo.org	1219 N. Forest Road, Buffalo NY 14221
Developmental Disability Alliance of Western New York	716-877- 7007	www.ddawny.org	6270 Main St., Suite 100 Williamsville, NY 14221
Mattar LLC	877-717- 2961	www.williammattar.com	237 Main Street, 4th Floor Buffalo, NY 14203
Neighborhood Legal Services Inc	716-847- 0650	www.Nls.org	5488 Sheridan Dr #500, Buffalo, NY 14221
Tully Rinckley, PLLC	716-439- 4700	https://www.tullylegal.com	37 Franklin St 2nd floor, Buffalo, NY 14202
Western New York Law Center, Inc	716-855- 0203	www.wnylc.com	81 Main Street Mt. Morris N.Y. 14510
Brown & Tarantino, LLC	(716) 849-6500	https://www.tarantinolaw.com/about-us/	300 Corporate Parkway Suite 261N Amherst, NY 14226`
The Buffalo Agency	(716) 852-1321	www.thebuffaloagency.com	1260 Delaware Ave. Buffalo, NY 14209
Dolce Firm- Attorneys At Law	716-852- 1888	www.Dolcefirm.com	500 Pearl Street Suite #700 Buffalo, NY 14202
The Barnes Firm	800-800- 0000	www.Thebarnesfirm.com	800 Delaware Ave. Buffalo, NY 14029

Cellino Law	800-555-5555	www.Cellinolaw.com/buffalo	424 Main St #1000, Buffalo, NY 14202
Connors LLP	716 852-5533	www.Connorsllp.com	70 Niagara Street Suite 101 Buffalo, NY 14202
Friedman & Ranzenhofer, PC	716-541-3405	https://www.wny-lawyers.com/	2410 North Forest Road Suite 301 Getzville, NY 14068
Hogan Willig, PLLC	716-636-7600	www.Hoganwillig.com	465 Main Street, Suite 600 Buffalo, NY 14203
Howard B. Cohen, Esq., Gross, Shuman, Brizdle and Gilillan, PC	716-854-4300 ext. 214	https://gross-shuman.com/attorneys/profile:howard-b-cohen/	438 Main St #1200, Buffalo, NY 14202
Center for Elder Law and Justice	716-853-3087	www.elderjusticenyny.org	42 Delaware Avenue, Ste. 120 Buffalo, NY 14202
Lipsitz Green Scime Cambria LLP	716-849-1333 ext. 353	www.Lipsitzgreen.com	4549 Main Street, Suite 201 Buffalo, NY 14226
O'Brien Boyd PC	716-907-7777	www.theobrienfirm.com	1700 Rand Building 14 Lafayette Square, Buffalo, NY 14203
Grego Trapp, PLLC	716-856-5800		295 Main Street, Suite 786, Buffalo, NY 14203
Smith Murphy & Schoepperle, LLP	716-852-1544	www.smithmurphy.com	300 Main Street Buffalo, NY 14202
Rosenthal, Siegel, Muenkel and Meyers, LLP	716-854-1300	https://www.bufflaw.com/about/	2495 Main St Suite 357, Buffalo, NY 14214
Center for Resolution and Justice	716-362-2323	https://cfsbny.org/our-services/conflict-resolution/	2495 Main St Suite 357, Buffalo, NY 14214
Mental Hygiene Legal Services	716-845-3650	https://omh.ny.gov/omhweb/consumer_affairs/resources/docs/contact_mhls.html	438 Main St #400, Buffalo, NY 14202
Geriatric Care Managers of WNY	716-204-1063	www.gcmofwny.com	2560 Walden Avenues Suite 102 Buffalo, NY 14225
Legal Aid Bureau of Buffalo, Inc.	716-853-9555	https://legalaidbuffalo.org/	290 Main St. Suite 400, Buffalo, NY 14202

Hospice

Hopice & Palliative Care Buffalo	716-686-8077	www.hospicebuffalo.com	225 Como Park Blvd., Buffalo, NY 14227
Comfort Keepers Home Care	716-674-0061	https://www.comfortkeepers.com/offices/new-york/orchard-park/?utm_source=GMB&utm_medium=organic	3075 Southwestern Blvd. #206 Orchard Park, NY 14086
Niagara Hospice	716-439-4417	https://www.niagarahospice.org/	4675 Sunset Dr, Lockport, NY 14094

Nursing Homes/ Assisted Living

For a full Listing please visit		https://www3.erie.gov/seniorservices/adult-care-facilities-overview	
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Medical Equipment

Blackburn's Dove Medical	716-688-8911	www.blackburnsmed.com	300 Air Park Dr. Ste. 60, Rochester, NY 14624
Buffalo Wheelchair	716-675-6500	www.buffalowheelchair.com	1900 Ridge Road, West Seneca NY 14224
Health System Services	716-283-2339	www.healthsys.net	6867 Williams Road Niagara Falls NY 14304

Neurology

Neurology			
Dent Neurologic Institute	716-250-2000	www.dentinstitute.com	3980 Sheridan Drive, Amherst, NY 14226
ECMC Department of Neurology	716-898-3000	www.ecmc.edu	462 Grider Street Buffalo, NY 14215
UB Neurology	716-829-5050	https://www.ubmd.com/practice-locations/practices/neurology.html	1001 Main Street, 4 th Floor, Buffalo 14221

Neuro/Vision Specialists

Neuro/Vision Specialists			
Aurora Optometric Group	716-652-0870	www.aogpc.com	980 W. Maple Cour, Elma, NY 14059
Ross Eye Institute (Neuro-ophthalmologists)	716-881-7900	www.rosseye.com	1176 Main Street, Buffalo, NY 14209

Dr. Mark Gordon	716-871-0074	https://www.markgordonod.com/	978 Colvin Blvd, Kenmore, NY 14217
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Neuropsychological Testing

Kerry Donnelly PhD	716-834-9200	www.va.gov	3495 Bailey Avenue Buffalo, NY 14215
Lisa A Jackson PhD	716-833-0292	www.lisajacksonphd.org	4955 Bailey Ave. Amherst NY
Michael P. Santa Maria, PhD	716-690-2560	www.buffaloneuropsychology.com	445 Tremost St., Ste.331 North Tonawanda, NY 14120
Donna Czarnecki PhD	716-250-2000	www.dentinstitue.com	200 Sterling Drive #200 Orchard Park, NY

Recreation

Excalibur Leisure Skills Center	716-831-3188	www.excaliburls.com	90 North Dr. Buffalo, NY 14216
Lothlorien Therapeutic Riding Center	716-655-1335	www.lothlorientrc.org	15 Reiter Road East Aurora, NY 14052
WNY Adaptive Water Sports	716-364-8219	www.wnyadaptivewatersports.org	3621 Stony Point Rd., Grand Island, NY 14072

Rehabilitation Medicine

Elmwood Health Center	716-874-4500	www.elmwoodhealthcenter.org	2128 Elmwood Avenue Buffalo, NY 14207
Erie County Medical Center Outpatient	716-898-3217	www.ECMC.edu	462 Grider Street, Buffalo, NY 14215
Erie County Medical Center Inpatient	716-898-6167	www.ECMC.edu	462 Grider Street Buffalo, NY 4215

Residential Services

Alterra Clare Bridge of Williamsville	716-632-7123	www.assistedseniorliving.net	6076 Main Street Williamsville, NY 14221
Baker Victory Services	716-828-9500	www.bakervictoryservices.org	790 Ridge Road, Lackawanna, NY 14218

The Bristol Home	716-241-0265	www.bristolhome.org	500 Main Street, Buffalo, NY 14222
The Courtyards LLC	716-649-3215	https://www.thecourtyardsadultcare.com/	5285 South Park Avenue, Hamburg, NY
The McGuire Group	716-826-2010 ext. 1112	www.mcguiregroup.com	560 Delaware Avenue Buffalo, NY 14209
Niagara Lutheran Home and Rehab Center	716-886-4377	www.niagaralutheran.org	64 Hager Street Buffalo, NY 14208
Terrace View	716-551-7217	www.ecmc.edu	462 Grider Street buffalo, NY 14215
DePaul Community Service Inc.	716-391-5400	www.depaul.org	2475 George Urban Blvd. Suyite 201 Depew NY 14043
Transitional Services Inc.	716-874-8182	www.tsiwny.org	389 Elmwood Ave., Buffalo, NY 14222
Horizon Village	716-854-2444	https://www.horizon-health.org/	291 Elm Street, Buffalo, NY 14203
Spectrum Health and Human Services	716-884-5797	www.shswny.org	227 Thorn Ave., Orchard Park NY 14127
Suburban Adult Services Inc- DD	716-805-1555	www.sasinc.org	960 W Maple Cr., Elma, NY 14059
Buffalo Federation of Neighborhood Centers (BFNC)	716-856-0363	bfnc.org/	97 Lemon Street, Buffalo, NY 14204
Cazenovia Recovery	716-822-8932	https://www.cazenoviarecovery.org/program/cazenovia-manor/	486 Legion Drive, Buffalo, NY 14210

Special Education

Erie Boces	716-821-7000	www.e1b.org	355 Harlem Road, West Seneca, NY 14224
Genesee Valley BOCES	585-344-7900	www.gvboces.org	80 Munson Street LeRoy, NY 14482
NYS School for the Blind	585-343-5384	www.p12.nysed.gov	2A Richmond Ave., Batavia, NY 14020

Support Groups

Headway of Western New York	716-408-3120	www.headwayofwny.org	Online / Telehealth
Coping with COVID-19 Stress and Anxiety Peer Support Group	Register: 886-1242x347	www.MHAwny.org	1021 Broadway St., Fifth Floor, Buffalo, NY 14212
Complex Regional Pain Syndrome Reflect Sympahetic Dystrophy	716-896-0771	www.peaceinpain.com	4007 Main Street, Egbertsville, NY 14226
Brain Injury Association of NYS	716-229-8036	https://bianys.org/programs/support-groups/support-group-list/	55 Piner West Plaza, Suite 506, Albany, NY 12205
DENT Support Group	716-250-2000	www.dentinstitute.com	3980 Sheridan Drive, Amherst, NY 14226

Therapies

Aurora Audiology & Speech Assoc. Inc.	716-652-6464	www.auroraaudiology.com	97 Hamburg Street, East Aurora, Ny 14052
Buffalo Hearing and Speech Center	716-885-8318	www.askbhsc.org	50 E North St., Buffalo NY 14203
Erie County Medical Center	716-898-3225	www.ecmc.edu	462 Grider Street, Buffalo, NY, 14215
Optimal Therapy Associates Services	716-836-5929	www.otastherapy.com	2495 Main Street, Suite 234, Buffalo, NY 14214
University at Buffalo Concussion Clinic	716-204-2300	www.medicine.buffalo.edu	160 Farber Hall, Buffalo, Ny 14214

University at Buffalo Speech-Language and Hearing Clinic	716-829-3980	https://arts-sciences.buffalo.edu/cds/clinics.html	52 Biomedical Educational Bldg. Buffalo, NY 14214
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Benefits

Social Security- West Seneca	800-772-1213	www.ssa.gov	1900 Ridge Road, West Seneca, NY 14224
Social Security Administration- Buffalo	800-772-1213	www.ssa.gov	478 Main Street, Buffalo, NY 14202
Social Security Administration- Niagara Falls	800-772-1213	www.ssa.gov	6540 Niagara Falls Blvd., Niagara Falls, NY 14304

Housing

Belmont Housing Resources of WNY	716-884-7791	www.belmonthousingwny.org	2393 Main Street, Buffalo, Ny 14214
Belmont Housing Resources of WNY- Niagara County	716-213-2784	belmonthousingwny.org	33 Spruce Street, N. Tonawanda, NY 14120
Buffalo Municipal Housing Authority	716-855-6774	www.bmhahousing.com	35 Tower St., Buffalo NY, 14215
Rental Assistance Corporation	716-882-0063	www.RACBNY.org	470 Franklin Street Buffalo, NY 14202
WNY Veteran's Housing Coalition	716-882-5935	www.wnyvhc.org	25 W. Utica Street, Buffalo, NY 14209

Social Services

Cattaraugus Country Department of Social Services	716-938-2599	www.cattco.org/social-services/social-services	Little Valley, NY 14755
Cattaraugus Country Department of Social Services- Olean	716-701-3599	www.cattco.org/social-services/social-services	1 Leo Moss Drive Olean, NY 14760
Chautauqua County Department	716-753-4221	https://chqgov.com/humansocial-services/humansocial-services	3 N Erie Street Mayville, NY 14757

of Social Services			
Erie County Department of Social Services	716-858-8000	www.erie.gov/depts/socialservices	158 Pearl Street Buffalo, NY 14202
Niagara County Department of Social Services	716-439-7749	www.niagaracounty.com/socialservices/	20 East Ave., Lockport, NY 14094
Orleans County Department of Social Services	585-589-7000	www.orleanscountyny.com	14016 Route 31 West Albion, NY 14411
Erie County Department of Senior Services	716-858-8526	https://www3.erie.gov/seniorservices/	95 Franklin Street, Buffalo, NY 14202
Wyoming County of Social Services	585-786-8900	https://www.wyomingco.net/205/Social-Services	466 North Main Street Warsaw, NY 14569

Crisis and Emergency Services

National Suicide and Crisis Lifeline	988	https://988lifeline.org/	
24-Hour Crisis Hotline. Interpreters are accessible 24 hours a day.	716-851-4204		
Crisis Chatline (available evenings M-F)		www.crisisservices.org	
Crisis text line (available evenings M-F)	716-300-2338		
Buffalo & Erie County Addiction Hotline	716-831-7007		
Kids Helpline	1-877-KIDS-400		
Trevor LifeLine (LGBTQ+ Support)	1-866-488-7386		

Veterans Crisis Textline	TEXT 838255		
Emotional Crisis Textline	TEXT 741741		
Care and Crisis Line	585-283- 5200		
NYS Domestic and Sexual Violence Hotline	1-800- 942-6906		

Psychiatric Emergencies

Erie County Medical Center (CPEP)	716-898- 3465	http://www.ecmc.edu/health-services-and-doctors/behavioral-health/cpep-comprehensive-psychiatric-emergency-program/	462 Grider Street Buffalo, NY 14215
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Rape Crisis & Domestic Violence

Erie County Domestic Violence Hotline	716-884- 6000 or 716-884- 6002 (non-emergency)		
Crisis Services Advocate Department	716-834- 3131	https://crisisservices.org/	100 River Rock Dr Suite 300, Buffalo, NY 14207

Hospital Emergency Room Numbers

Buffalo VA Medical Center	716-834- 9200	http://www.va.gov/western-new-york-health-care/locations/buffalo-va-medical-center/	3495 Bailey Ave., Buffalo, NY 14215
Kenmore Mercy	716-447- 6100	https://www.chsbuffalo.org/kenmore-mercy-hospital	2950 Elmwood Ave., Buffalo, NY 14217
Mercy Hospital of Buffalo	716-826- 7000	https://www.chsbuffalo.org/mercy-hospital-buffalo	565 Abbott Rd. Buffalo, NY 14220
Mercy Ambulatory Care Center	716-662- 0500	https://www.chsbuffalo.org/locations/mercy-ambulatory-care-center	3669 Southwestern Blvd, Orchard Park, NY 14217

St. Joseph Hospital Campus	716-891-2445	https://www.chsbuffalo.org/st-joseph-campus	2605 Harlem Rd. Cheektowaga, NY 14225
Sisters of Charity Hospital	716-862-1000	https://www.chsbuffalo.org/sisters-charity-hospital	2157 Main St., Buffalo, NY 14214

Buffalo General Medical Center	716-748-2100	https://www.buffalogeneral.org/	100 High St., Buffalo, NY 14203
John R. Oishei Children's Hospital	716-323-2100	https://ochbuffalo.childrensmiraclenetworkhospitals.org/	818 Ellicott St., Buffalo, NY, 14203
DeGraff Memorial Hospital	716-690-2105	https://www.degraffmedicalpark.org/	445 Tremont St., North Tonawanda, NY 14120
Millard Fillmore Suburban Hospital	716-568-6550	https://www.millardfillmoresuburban.org/	1540 Maple Rd. Williamsville, NY 14221

Erie County Medical Center

*Erie County Medical Center (*Denotes Sexual Assault Forensic Examiner (SAFE) Program Partner	716-898-3465	https://www.ecmc.edu/	462 Grider Street Buffalo, NY 14215
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Important Telephone Numbers

Adult Protection Services	716-858-6877	https://www3.erie.gov/socialservices/adult-protection	Department of Social Services, Edward A. Rath County Office Bldg., 95 Frank
Buffalo Psychiatric	716-885-2261 (available 24 hours)	https://omh.ny.gov/omhweb/facilities/bupc/	
Child Abuse & Maltreatment Reporting Hotline	800-342-3720		

	(available 24 hours)		
Child Advocacy Center	716-886-5437	https://ocfs.ny.gov/directories/cac.php	
Crisis Services 24 Hour Hotline	716-834-3131		
Erie County Department of Health	716-858-7690	https://www3.erie.gov/health/	
Help Center at ECMC	716-898-1594		
Homeland Security and Emergency Services	716-898-3696 (available 24 hours)	https://www.dhSES.ny.gov/	
National Suicide Prevention Lifeline	800-273-8255 (available 24 hours)		
Poison Control	1-800-222-1222 (available 24 hours)		
Senior Services	716-858-858-26	https://www3.erie.gov/seniorservices/	
Veterans Crisis Line	800-273-8255 and Press 1 (available 24 hours) Text line: 838255		

Emergency Shelter

Buffalo City Mission (Males over 18)	716-854-8181	https://www.buffalocitymission.org/	100 East Tupper Street, Buffalo, NY.
Compass House (Unaccompanied Minors 12-17)		https://www.compasshouse.org/	370 Linwood Ave. Buffalo, NY
Cornerstone Manor (Women and Children)	716-852-0761	https://www.buffalocitymission.org/what-we-do/womens-ministries/	150 E. North St. Buffalo

Family Promise of WNY	716-771-3007	https://fpwny.org/	75 Hickory St. Buffalo
Harbor House Drop-In Center	716-842-4184	https://rsiwny.org/what-we-do/harbor-house-resource-center.html	241 Genesee St. Buffalo
Haven House Domestic Violence Shelter	716-884-6000	https://myhavenhouse.org/contact-us/	
Little Portion Friary (Males and Females over 18 years old)	716-882-5705	https://www.littleportionfriary.com/	1305 Main St. Buffalo
Salvation Army Emergency Shelter (Families)	716-884-4798	https://easternusa.salvationarmy.org/empire/buffalo/provide-housing/	980 Main St. Buffalo
Vive Las Casa (Refugees/Asylum Seekers)	716-892-4354	https://jrchc.org/info-for-asylum-seekers/	50 Wyoming Ave., Buffalo

Basic Needs, Assistance & Advocacy

*Erie County Medical Center (*Denotes Sexual Assault Forensic Examiner (SAFE) Program Partner	716-898-3465	https://www.ecmc.edu/	462 Grider Street Buffalo, NY 14215
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Estate Planning (For-Profit Agencies)

Aging Well Care Management	716-218-9717	https://agingwellcaremgmt.com/	1868 Niagara Falls Blvd, Ste #203, Tonawanda, NY 14150
Elder Care WNY	716-823-1476	https://www.eldercarewny.com/	4225 Harlem Rd. Lower Level, Amherst, NY 14226
Pfalzgrad Beinhauer Gear Harris Schuller, LLP	716-204-1055	https://www.pbelderlaw.com/	455 Cayuga Road, Suite 600 Buffalo, NY 14225

Basic Needs, Assistance & Advocacy

American Red Cross WNY Chapter	716-886-7500	https://www.redcross.org/local/new-york/western-new-york/about-us/locations/western-new-york-chapter.html	786 Delaware Avenue Buffalo, NY 14209
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Catholic Charities	716-218-1400	https://ccwny.org/	741 Delaware Ave Buffalo, NY 14209
Community Action Org of WNY	716-881-5150	https://www.caowny.org/	45 Jewett Ave. Buffalo, NY 14214
Community Services for Every1	716-883-8002	https://www.csevery1.com/	180 Oak St, Buffalo, NY 14203
Consumer Credit Counseling	716-712-2060	https://dol.ny.gov/location/consumer-credit-counseling-service-buffalo-inc	40 Gardenville Pkwy, Suite 300 West Seneca, NY, 14224
Family Help Center	716-822-2002	https://familyhelpcenter.net/	60 Dingens St, Buffalo, NY 14206
FeedMore WNY	716-822-2002	https://www.feedmorewny.org/	100 James E Casey Dr, Buffalo, NY 14206
Hispanos Unidos de Buffalo	716-856-7110	https://hubwny.org/	254 Virginia St, Buffalo, NY 14201
Housing Opportunities Made Equal	716-854-1400	https://www.homeny.org/	1542 Main St, Buffalo, NY 14209
International Institute of Buffalo	716-883-1900	https://iibuffalo.org/	864 Delaware Ave, Buffalo, NY 14209
Jewish Family Services	716-883-1914	https://jfswny.org/	70 Barker St, Buffalo, NY 14209
Journeys' End Refugee Services	716-882-4963	https://www.jersbuffalo.org/	2495 Main St #530, Buffalo, NY 14214
Life Transitions Center, Inc.	716-836-6460		1140 Delaware Ave, Buffalo, NY 14209
Mental Health Advocates of WNY	716-886-1242	https://mhawny.org/	1021 Broadway St., Fifth Floor, Buffalo, NY 14212
National Alliance on Mental Illness (NAMI)	716-226-6264	https://www.nami.org/Home	

Deaf Access Services (DAS)	716-833-1637	https://www.wnydas.org/	Tri-Main Center 2495 Main Street - Suite 446, Buffalo, NY 14214
Salvation Army of Buffalo	716-883-9800	https://easternusa.salvationarmy.org/empire/buffalo/	960 Main St, Buffalo, NY 14202
Veterans One-Stop of WNY	716-898-0110	https://www.vocwny.org/	1255 Niagara Street Buffalo, NY 14213
WNY Developmental Disabilities Services	716-674-6300	https://opwdd.ny.gov/location/western-new-york-developmental-disabilities-services-office	1200 East and West Road, West Seneca, NY 14224

Genesee County Services

Genesee County Mental Health	585-344-1421	https://www.co.genesee.ny.us/departments/mentalhealth/index.php	5130 East Main Street Road, Batavia, NY
Genesee County Veterans Services Agency	585-815-7905	https://www.co.genesee.ny.us/departments/veterans/index.php	Genesee County Building #2 3837 West Main Street Road Batavia, NY 14020
UCONNECTCARE Behavioral Health	585-343-1124	https://uconnectcare.org/	430 East Main Street Batavia, NY 14020
The Recovery Center	585-815-5248		

Horizon Health, Genessee Region	585-815-0247		
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Orleans County Services

Orleans County Mental Health	585-589-7066	https://www.orleanscountyny.gov/departments/mental_health_.php	
Orleans County Veterans Services Agency	585-589-3219	https://www.orleanscountyny.gov/departments/veterans.php	
UCONNECTCARE Behavioral Health	585-343-1124	https://uconnectcare.org/	249 East Avenue Albion, NY 14411
The Recovery Center	585-815-5248		

Wyoming County Services

Spectrum Health & Human Services	585-786-0220	https://shswny.org/locations/wyoming-county-counseling-center/	34 N. Main Street, Warsaw, NY 14569
Wyoming County Veterans Services Agency	585-786-8860	https://www.wyomingco.net/224/Veterans-Services	36 Center St Suite B2 Warsaw, NY 14569
Clarity Wellness Community	585-786-0190	https://www.claritywellnesscommunity.org/	
Peers Together of Wyoming County	585-786-0080	https://www.211wny.org/provider/3444/	

Other

Access-VR	1-888-652-7062	www.acces.nysed.gov/vr/buffalo-district-office	508 Main Street, Buffalo, NY 14203
Disabled Parking Permits (City of Buffalo Residents Only)	716-851-4204	www.buffalony.gov/392/Disabled-Parking-Information	65 Niagara Square Room 8B- Buffalo, NY 14202

National Grid	716-831-7312	www.nationalgridus.com	144 Kensington Ave, Buffalo, NY 14214
National Fuel	716-686-6123	www.nationalfuel.com/	409 Main St, Buffalo, NY 14203
WNY Developmental Disabilities Services Office	716-517-2000	www.opwdd.ny.gov	1200 E and West Road, West Seneca, NY 14224
New York FARMNET (Personal & Financial Support for Farmers)	1-800-547-FARM (3276)		
NYS HOPEline (Problem Gambling & Substance Use Support):	1-877-8-HOPENY (846-7369)		